

# THE RADIO DIRECT GROUP

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## Radio Service Form

> Please, one form per radio

Ship Radio with Form to: **The Radio Direct Group**  
818 S. Oak Park Avenue  
Oak Park, Illinois 60304  
PHN: 708.358.0579  
FAX: 708.358.0807  
ATTN: IRENE LIPARI

Date Sent For Repair: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Customer Account: \_\_\_\_\_ Customer PO: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Radio Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Parts Sent In:  Battery |  Antenna |  Chargers and Adapters

Problem with Unit: \_\_\_\_\_

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### Please Check Appropriate Box:

- Portable Flat Repair Fee **\$160.00**
- Under Warranty (If water damage found then exam fee) **\$35.00**
- Over (Flat Repair Fee \$160.00) / Call with estimate

### Office Use Only:

Date Received: \_\_\_\_\_

Date Shipped Back to Customer: \_\_\_\_\_

Hours / Cost to Customer: \_\_\_\_\_

Trouble Found / Parts Used: \_\_\_\_\_

Recommendations: \_\_\_\_\_

Service Technician Signature: X \_\_\_\_\_